

# Thames Family Dentistry, PLLC

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## Written Financial Policy

Thank you for choosing Thames Family Dentistry, PLLC. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

### Payment Options:

You can choose from:

- Cash, Check, Visa, Mastercard, American Express or Discover Card
- Convenient Monthly Payment Plans<sup>1</sup> from CareCredit and Chase
  - o Allow you to pay over time
  - o No annual fees or pre-payment penalties

Please note:

Thames Family Dentistry, PLLC requires payment prior to the beginning of your treatment. If you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case.

Our office requires an insured patient to leave a credit card on file in the event your insurance doesn't cover for all or partial services received. Your privacy is our concern; therefore your credit card and all other personal information will be stored in your personal chart. If you incur a balance, we will contact you and explain in detail what was not covered by your insurance, why, and how much you are responsible for, then ask for permission to charge the card left on file.

For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment.<sup>2</sup>

A fee of \$25 is charged for patients who miss or cancel more than 1 time in a calendar year without 48-hour notice.

Thames Family Dentistry, PLLC charges \$25 for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want or need.

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Patient, Parent or Guardian Signature

Date

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Patient Name (Please Print)

<sup>1</sup>Subject to credit approval

<sup>2</sup>However, if we do not receive payment from your insurance carrier within 90 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier. Interest and late fees may apply to past due accounts.